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June 27, 2003

Ms. Allison Sampson
471 Hillside Lane
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Ms. Sampson:

LETTER OF COMMENDATION

I wanted to take a moment to thank you for your exemplary efforts in facilitating the Workplace Improvement Project for the Department's Bureau of Transit Programs. Your ability to open up lines of communication and identify appropriate processes and strategies to improve our work environment were remarkable.

This was a new experience for the Bureau, but on that I believe was well received by the participants. The Workplace Improvement Project provided not only an immediate boost of enthusiasm and optimism, but also provided a framework for us all to continue building upon in terms of effective and meaningful communication and problem-solving. I strongly believe that the Bureau is now in a position to work more cooperatively, and with greater mutual understanding, to achieve our common goals.

I quickly found that you are an intelligent, creative, energetic and sensitive team builder. I would, without reservation, recommend your services for anyone interested in similar type projects.

Thank you again for your assistance.

Sincerely,

James Lefton, Chief of Transit Programs
Department of Transportation