



February 27, 1996

*"Nurturing
wildlife
and enriching
the human
experience"*

Allison Sampson
471 Hillside Lane
Santa Monica, California 90402

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Los Angeles
California 90027
(213) 666-4650
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Dear Ms. Sampson:

Manuel A. Mollinedo
Zoo Administrator

Accredited
by the
American
Zoo and
Aquarium
Association

I am writing to commend you for the excellent job that you did for the Los Angeles Zoo in organizing and implementing our recent administrative staff retreat. Your knowledge and enthusiasm contributed to its success and to the interest exhibited by all who attended. Your commitment to understanding this organization by taking time to speak to each individual participant in order to get a clearer picture of their perception as it relates to this institution laid a solid foundation for this gathering. Your interpersonal skills combined with your knowledge of organizational structure were invaluable in stimulating a positive dialogue that assisted my staff in becoming a more cohesive unit.

As a professional who has worked in the fields of Public Administration for over 25 years, I can candidly say that this retreat was one of the best that I have participated in. The enthusiasm that you initiated along with your being able to get staff to focus on issues within their control has helped to create a stronger management team. I appreciate the time and effort you devoted to putting this event together and I look forward to having you conduct future sessions for this institution.

Sincerely,

MANUEL A. MOLLINEDO
Zoo Administrator

MAM/dmt



Department
of Recreation
and Parks

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